



Person of Contact: C.W. Bot
Date: 15th May 2019
Our Ref: IDSA 011/2019
Subject:

Terms and conditions

We are the International Diving School Association – address Ambachtsweg 27, 2641 KS Pijnacker, The Netherlands.

Annual meeting and other events

Registration / booking forms must be sent by e-mail to post@idsaworldwide.org
Once a registration / booking form is received, a confirmation will be e-mailed to you with an accompanying invoice.

Payment must be received in advance by bank transfer.

All bank charges are the responsibility of the payer.

Cancellation or modification must be made in writing.
Cancellations received less than 7 days before the Annual Meeting / event start date will not be refunded, but a nomination for a replacement delegate will be accepted free of charge. Refunding of payment will be done with charges of all cost.

In the unlikely event of cancellation of the event by IDSA delegates will be offered a full refund.

Membership Fee

The membership fee can be subject to a yearly price index and will be presented during the Annual Meeting for voting by full members only.

IDSA has 5 categories membership. See the IDSA Standards for more details.
Instructions for paying the annual fee is given in the invoice.

The invoice for the yearly subscription will be sent to members in January / February.

When payment is not received – reminders will be sent.

Secretariat Netherlands: Carin Bot, Ambachtsweg 27, 2641 KS Pijnacker. Phone +31 (0)15 251 2029
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According to the IDSA Standards subscription should be paid by 30 June – if the fee for subscription is not paid the member can be suspended.

If full member pays the yearly fee before 31st December suspension will be withdrawn and full membership will be restored based on earlier audit and terms.

If full member is not a member for more than a year – the school can become a member starting as an associate member. For full membership the member can follow the procedure.

for the online sale of logbooks and other documents / product

Only IDSA members can order products for promotional activities (IDSA Banner) and logbooks with IDSA logo or own logo for distributing to students and other divers in members country.

You can order products by using order forms – see our website. This forms can be sent to our office by email post@idsaworldwide.org

Our acceptance of your order will take place when we send you a confirmation of your order by email with an accompanying invoice

If we are unable to accept your order, we will inform you of this and will not charge you for the product.

The costs of delivery will be clear to you.

The products will normally be dispatched within 10 days after payment. If stock is insufficient we will inform you before sending the invoice.

For the avoidance of doubt any delays caused by and/or attributable to any third party delivery and courier services are outside of our control and as such we will not be liable for delays caused by such services and we are not able to take steps to minimise the effect of the delay.

You will own the products as soon as you pay for them and they will be your responsibility from the time they are delivered to your address.

Returning the products

If you are exercising your right to change your mind you must return the goods within 14 days of telling us that you wish to end the order. We shall charge you the cost of delivery. Goods printed with your own logo cannot return. No refund can be done.

We will pay the costs of return:

- (a) if the products are faulty or misdescribed; and/or
- (b) if you are ending the order because of an error in pricing or description or a delay in delivery due to events outside our control.

However, in all other circumstances (including where you are exercising your right to change your mind) you must pay the costs of return.

If we are paying the costs of return, we will refund you the payment price you paid for the products including delivery costs, by the method you used for payment. However, we may make deductions from the payment price, as described below.





If you are exercising your right to change your mind we may reduce your refund of the price (excluding delivery costs) to reflect any reduction in the value of the goods, if this has been caused by your handling them in a way which would not be permitted in a shop. If we refund you the price paid before we are able to inspect the goods and later discover you have handled them in an unacceptable way, you must pay us an appropriate amount.

We will make any refunds due to you as soon as possible. If you are exercising your right to change your mind then your refund will be made within 14 days from the day on which we receive the good(s) back from you.

Price and payment

The price of the product will be the price indicated on the order pages when you placed your order (VAT will be added where necessary).

Liability

Our liability to you shall not exceed the payment price of the products.

We only supply the products for individual use and we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

Please see our privacy policy which explains how we may use your personal data ([hyperlink](#)).

These terms and conditions and any non-contractual obligations arising from or in connection with them shall in all respects be construed and take effect in accordance with Dutch Law. The court of the Netherlands will have exclusive jurisdiction in relation to any dispute: (a) arising from or in connection with these terms; or (b) relating to any non-contractual obligations arising from or in connection with these terms and conditions.

Pijnacker, 15th May 2019

